



## GENERAL TERMS AND CONDITIONS

### GSSERVICES

**1. Subject and Scope** These General Terms and Conditions (hereinafter "GTC") apply to all services and product sales provided by **GS Services** (hereinafter "the Company"), headquartered in Geneva, Switzerland. By requesting our services (Renovation, Carpentry, Windows, Roofing, etc.), the Client unreservedly accepts these GTC.

### 2. Quotes and Conclusion of Contract

· **Validity:** Unless otherwise stated, our quotes are valid for a period of **30 days** from their date of issue, given the fluctuation of raw material prices.

· **Engagement:** The contract is deemed concluded upon receipt of the quote signed by the Client ("good for agreement") or by written confirmation (email).

· **Modifications:** Any subsequent modification to the order will be subject to a technical and financial amendment.

### 3. Prices and Payment Conditions

· **Currency:** All prices are indicated in Swiss Francs (CHF).

· **VAT:** VAT at the current rate (8.1% in 2026) is charged in addition.

· **Installments:** Unless specifically agreed otherwise, payments are made as follows:

○ **30% upon order** (for material reservation).

○ **40% during the works** (according to progress).

○ **The balance upon delivery** of the works, payable within 10 days.

· **Delays:** Any delay in payment automatically entails default interest of 5%.

### 4. Execution of Works and Deadlines

· **Quality:** GS Services undertakes to carry out the work according to the rules of the trade, **SIA standards** (Swiss Society of Engineers and Architects), and current energy efficiency standards.

· **Deadlines:** Completion dates are given as an indication only. GS Services cannot be held responsible for delays caused by force majeure (bad weather for roofing/facades, strikes, supplier stock shortages, or administrative delays).

## 5. Warranty and Notice of Defects

· **Acceptance:** The Client is required to inspect the work immediately upon completion.

· **Notice of Defects:** In accordance with the revised Art. 367 of the Code of Obligations, the Client has a period of **60 days** to report any apparent defect in writing.

· **Warranty:** A **5-year warranty** applies to hidden defects on immovable works (windows, roofing, structural work).

· **Right to Repair:** GS Services has the primary right to repair or replace defective elements before any request for a price reduction or refund.

**6. Energy Efficiency and Subsidies** GS Services advises the client on energy efficiency (triple glazing, insulation). However, obtaining cantonal subsidies (such as GE-RENOV) is the responsibility of the Client. GS Services does not guarantee the granting of these aids by the authorities.

## 7. Liability and Safety

· **Insurance:** GS Services holds professional Civil Liability (RC) insurance covering damage caused during the work.

· **Safety:** We comply with **SUVA** directives. Access to the construction site by unauthorized third parties is at their own risk.

**8. Data Protection (nDSG)** In accordance with the Federal Act on Data Protection, GS Services undertakes to process Client data solely for project management and billing. Data is stored on secure servers in Switzerland. The Client has a right of access and rectification upon request.

**9. Intellectual Property** Plans, drawings, photos, and studies carried out by GS Services remain our exclusive property and may not be communicated to third parties without written agreement.

**10. Applicable Law and Jurisdiction** Swiss law is exclusively applicable. GS Services is a Sàrl, Head Office: Chem. de la Fontaine 2, 1224 Chêne-Bougeries, Switzerland. The legal venue is Geneva.